



**FGIS Quality Program: Planning for the Future
 Strategic Management Session**

This is the second of two strategy sessions. Building on the feedback from the quality program workshop, FGIS will develop several options for the future of the quality program. The purpose of this management session is to highlight the strengths and challenges of each option, identify possible improvements, new possibilities, and risk. FGIS will use this information to develop the blueprint for the quality program moving forward.

Who should attend? Official service provider management

How will it work? The meeting facilitator will share the future options of the quality program with participants. The participants will break into conversational groups of 5-6 with one identified table leader/recorder. The table leader will help facilitate conversation to answer the questions posed.

Tuesday, March 20

7:30 AM	Coffee and conversation	
8:00	Welcome	Randall Jones
	Agenda and Introductions	Thomas O'Connor
8:30	History of the Quality Program	Mary Alonzo
9:00	Quality Program Overview:	Eric Jabs
	<ul style="list-style-type: none"> • Current national quality program • Summary of the first workshop 	
10:00	Break/Group Photo	
10:30	QAC Report Presentation	Anita Heckenbach Karen Guagliardo
12:00	Boxed lunch	
1:00	Small group discussion 1: Supervision and Monitoring	
3:15	Break	
3:30	Small group discussion 2: Performance Measurement	
4:45	Summary for the day	Eric Jabs
5:00 PM	Adjourn	

Wednesday, March 21

7:30 AM	Coffee and conversation	
8:00	Small group discussion 3: Training and communications	
9:15	Break	
9:30	Small group discussion 4: FGIS Online	
10:30	Open discussion	
11:15	Meeting wrap-up and next steps	Eric Jabs Randall Jones Thomas O'Connor
11:30 – 12:30 PM	Tour of National Grain Center (Optional)	